

RETURN POLICY
USA / CANADA
VICE SPORTING GOODS, INC. (03-21-2023)

SATISFACTION GUARANTEED

If you are not totally satisfied with an item that you purchased, you may return it in its original, unused / unworn condition within 30 days of purchase for a full refund of the product price. This refund does not include the cost of shipping.

REFUND REQUIREMENTS

Golf balls, bags, gloves, and other accessories must be returned in unused condition unless defective. Apparel must be returned in unworn condition with all tags attached. Due to their custom nature, personalized / customized golf balls may not be returned.

PRODUCT DEFECTS / MISREPRESENTATION

If the return is due to a product misrepresentation or product defect, please contact a Customer Care Agent at support@vicegolf.com.

INCORRECT ITEM DELIVERED

If we deliver the wrong item to you, we will send you a return label to send back the incorrect order and send back out the correct item, completely at our expense.

EXCHANGE

If you purchase an item that does not fit you correctly, like apparel or gloves, you may ship the item back to us free of charge in new and unused condition and we will replace it with the correct size if available.

PROMOTIONS

Please note if you return only part of an order than is linked to one of our promotions there might be a difference in the refund amount. e.g. if you order with our 5+1 promotion and then you send back less balls than 6 dozen you will be charged for the free dozen, the same may apply for other promotions, like the 5-dozen price vs the 1- or 3-dozen price.

HOW TO CONTACT US

Returns can be processed conveniently via our [returns portal](#). You will receive your label by email within 24 - 48 hours after a successful check for eligibility.

For any other questions or concerns please contact us at your convenience. Email: support@vicegolf.com

Phone: 888-642-0934